San Luis Valley

Regional Emergency

&

Trauma Advisory Council

SLV RETAC

Mass Casualty Incident (MCI) Plan

APPROVED BY THE SLV RETAC BOARD ON: DECEMBER 2023

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A. Purpose and Concept

While most incidents are handled daily by a single jurisdiction at the local level, there are important instances in which successful response depends on the involvement of multiple jurisdictions, functional agencies, and emergency responder disciplines. The purpose of this plan is to provide unification of efforts throughout the San Luis Valley Regional Emergency Medical and Trauma Advisory Council (SLV RETAC) to better prepare for mass casualty incidents (MCI's) in an organized, expandable, and practical way.

This plan has been developed by pre-hospital, hospital-based, emergency management and public health professionals. It is meant as a "systems" plan only and should not be interpreted as an operational plan. This plan, along with SLV RETAC pre-hospital protocols, should be used as a template to develop individual agency plans that work within our regional system.

SLV RETAC provides this plan to the agencies, facilities, and counties within the boundaries our region (Alamosa, Conejos, Costilla, Mineral, Rio Grande, and Saguache Counties) with the understanding that it is a living document. Revisions will be on-going, and the plan will change as new information and data is obtained.

B. Authority

SLV RETAC was created under Colorado Revised Statute (CRS) 25-3.5-101 et seq., the "Colorado Emergency Medical and Trauma Services Act" and updated with Senate Bill 00-180. These statutes mandate that SLV RETAC create and maintain a Regional Mass Casualty Incident (MCI) Plan.

This plan has been approved by the SLV RETAC but will be continually updated as a living document. It is intended that the SLV RETAC MCI Plan will be integrated into each of the participating counties' Emergency Operations Plans.

C. National Incident Management System (NIMS)

All SLV Counties have adopted and initiated National Incident Management System (NIMS) resolutions as required by Homeland Security Presidential Directive 5 (HSPD-5). Therefore, this plan adheres to NIMS standards, terminology, and procedures, including the Incident Command System. Agencies may request NIMS/ICS training through the SLV RETAC Coordinator, or access online training resources.

D. MCI Definition and Plan Activation

For the purposes of this plan, a mass casualty incident or event is *defined as any incident that is beyond the immediate capacity of a single pre-hospital agenc*y. This plan may be activated by the responding agency whenever there is a mass casualty incident within the boundaries of this region. The agency's Communications Center (Dispatch) will be notified immediately upon activation of this plan, and Dispatch in turn will notify the appropriate County Emergency Manager.

E. Management Goals

1. Do the greatest good for the greatest number of people.
2. Make the best use of manpower, equipment, and facility resources.
3. Whenever possible, avoid relocating the MCI to the receiving facilities. Consider real time facility capabilities when transporting/distributing patients.
4. Comply with any local, state, and federal rules and regulations regarding patient care and transport.

F. Incident Priorities

1. Responder safety, accountability, and welfare
2. Life safety
3. Incident stabilization
4. Conservation of property and evidence

G. Incident Command System (ICS)

Any agencies responding under this plan will adhere to the Incident Command System (ICS) to facilitate an efficient and effective response.

Command

There can be a single Incident Commander (IC) or Unified Command (UC), depending on the size and type of incident and the jurisdictions involved. Command must be established and communicated early and cooperatively. Dispatch will be notified immediately of the establishment of command and any subsequent changes.

Incident Command Post

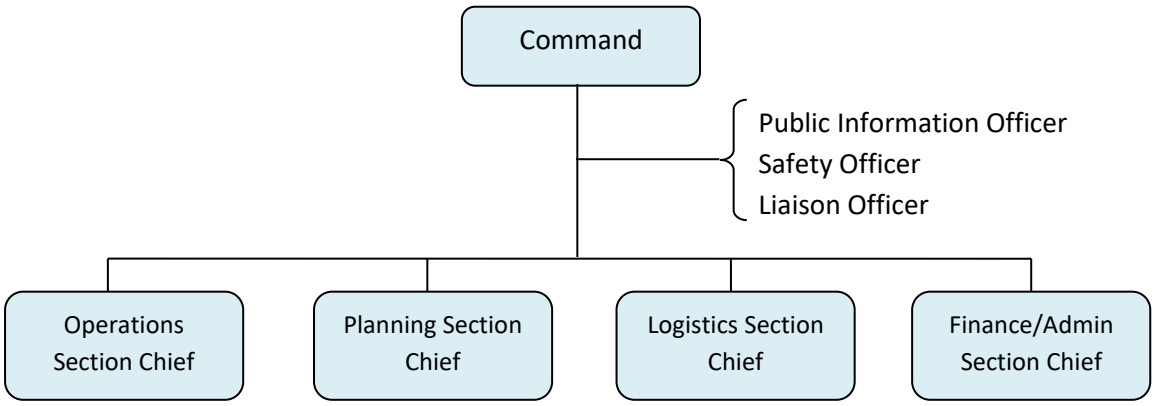
The Incident Command Post (ICP) should be located in the immediate vicinity of the incident.

Emergency Operations Center

In larger incidents a local or regional Emergency Operations Center (EOC) may be activated at another location to provide support upon the request of the Sheriff or the County Emergency Manager.

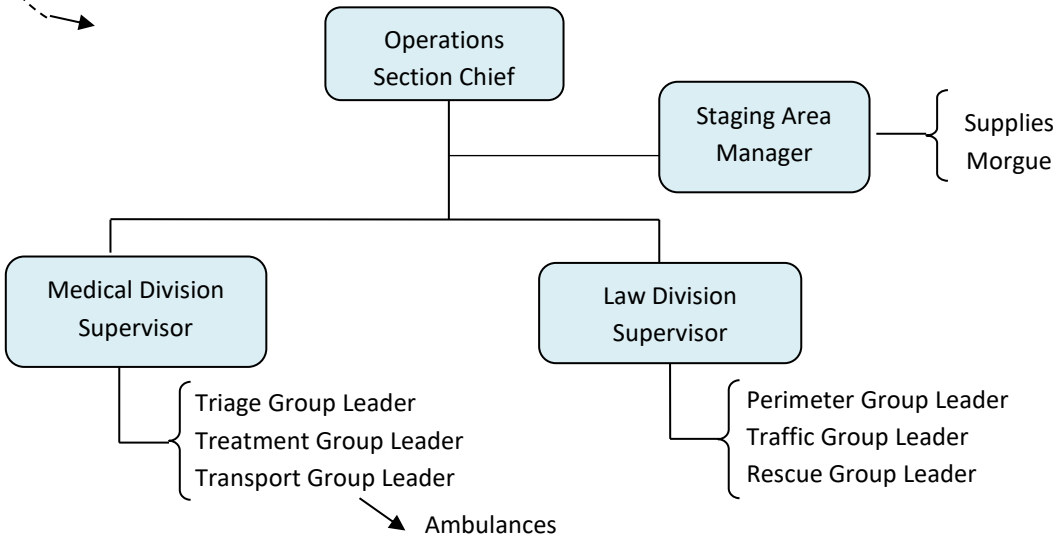
ICS Organizational Structure

The basic ICS organizational structure is show below. It is up to Command to build an organizational structure that best suits the incident. The structure may expand and contract as the incident evolves and eventually demobilizes. Until Command delegates roles and responsibilities, all roles are filled by Command. Some sections may not be needed in an incident of short duration or minimal complexity. In an extended or very complex incident some positions may be delegated to staff at the EOC.



Operations section

The Operations Section will likely be the largest section during an MCI response. Operations personnel are responsible for managing tactical operations at the incident site. The Operations Section may be expanded into divisions or group when the number of people being supervised by the Operations Section Chief exceeds an acceptable span of control (3-7 people). A sample expanded Operations Section for an MCI is shown below.



A sample expanded organizational chart for a very large scale incident can be found in Appendix A. Most incidents will be managed as a level 5 or level 4 incident.

I. Concepts of Operations

START Triage

START Triage will be used in an MCI. All ambulances are required by the state to carry triage tags consistent with START Triage. See Appendix B

Responsibilities

Dispatch

Upon notification of the activation of this plan by the IC, dispatch will notify the county emergency manager of the plan activation. Dispatch will also notify/page additional response and mutual aid as requested by the IC. Dispatch will maintain accountability for the responding units. Dispatch will coordinate the use of MAC channels with the IC and notify responding units of the channels used for the incident.

Hospitals and Healthcare Facilities

Facilities shall activate their own MCI plans for additional staffing based on anticipated patient counts from the scene. Facilities that are activated or alerted under the MCI Plan shall provide confirmation or adjusted information on the numbers of patients they can accommodate in the three START Triage categories:

- Red: Immediate
- Yellow: Delayed
- Green: Walking Wounded
- Black Deceased/Not revivable

Prehospital

All prehospital providers responding to an MCI in the San Luis Valley Region agree to operate under the ICS utilizing the START triage system. (See Appendix B)

Responding providers, including those responding in privately owned vehicles, shall communicate with their respective agencies, and then report to staging and SHALL NOT self-dispatch to scene of the incident.

To maintain security, all personnel responding to the MCI or facility evacuation shall be required to carry self-identification and proof of affiliation with their agency.

At the discretion of the IC, responding units may be directed to the staging area or to the Ambulance Loading Zone.

Personnel from responding agencies shall be responsible for all their medical and incident documentation.

Prehospital agencies shall encourage their providers to participate in ongoing training in ICS, START triage system, EMSystem training, hazard awareness programs and other related MCI skills, along with periodic training exercises.

Office of Emergency Management

Emergency Managers should be notified of an MCI event through dispatch.

Emergency Managers will activate their Emergency Operations Center (EOC) or request activation of the Regional EOC if deemed necessary to support IC in the field.

A County-to-County resource request will be coordinated by the EOC.

There may also be a coordinated request made through the local health department to the State Health Department for additional resources.

Along with the direct coordination between agencies, the use of EMSytems and WebEOC in an MCI event is critical and is used by many OEMs to help with resource coordination.

An Emergency Manager may request a hospital liaison to the EOC to assist with resource and patient tracking.

Emergency Manager shall be responsible for posting the incident on WebEOC if appropriate.

Public Health

ESF8 supports the overall health and medical response through the EOC. Public Health representatives are typically the lead for Emergency Support function (ESF) 8 to provide a coordinated response to health and medical care needs during and following the incident.

When an incident is focused in scope to a specific type of a response, such as a mass casualty, the position, and functions of ESF8 will be assumed by appropriate personnel with expertise pertinent to the incident.

Medical Direction/Protocols

Established medical direction will be maintained by each agency's provider, even outside of the local agency's jurisdiction.

Patient care shall be rendered in accordance with the established prehospital care protocols of each responding agency.

Fatalities and Mass Fatality Incidents

It is critical that the coroner be notified as early as possible in any fatality situation.

Fatalities and any incident debris need to be left in place to assist in identifying victims.
The Coroner and Law Enforcement shall be responsible for scene and evidence security.

Standard Precautions

All personnel involved in a response to any MCI or evacuation shall comply with standard precautions, to include universal precautions/body substance isolation, and all equipment and resources (PPE) for their own protection.

Emergency Communications

The IC will assure that a Communications Plan is developed for primary communication during the event and coordinate use of MAC channels through dispatch.

H. Recovery

Demobilization

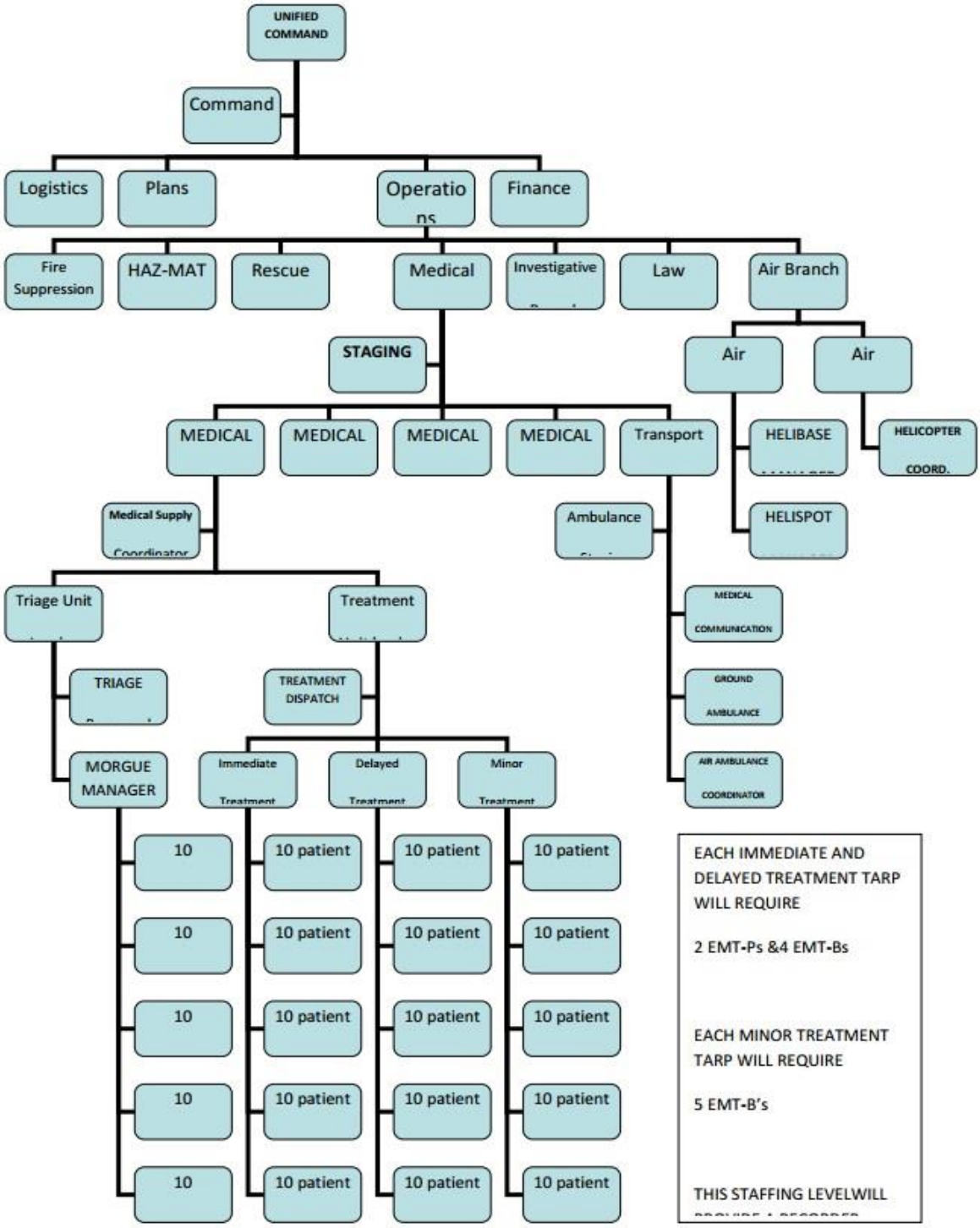
The IC will notify receiving facilities that all patients have been assigned to transport units and that all on-scene patient care activities have been completed at the MCI or evacuation site.

Behavioral Health Support

The Critical Incident Stress Management CISM team can be activated through to provide support to responders. The Crisis Response Network can be activated to support victims and their families.

Appendix A: Sample Expanded Organization Chart

EXPANDED MEDICAL ORGANIZATION DIVISION CHART:
(600 PATIENTS)



Appendix B: START and JUMP-START Triage

In a major disaster, it is unlikely that you can save all the victims. The important thing is to work together with the other rescuers to save as many patients as you can. START gives you the best chance of doing that.

Step 1 - Separation of the walking wounded from the mass casualty site.

- Direct all victims able to stand and walk without significant pain to a predetermined "GREEN" treatment area.
- Select a GREEN treatment area large enough for MCI size and appropriate for bus ingress and egress.
- Assign first aid personnel, EMTs or Medics, if available to this area.

Step 2 - Triage those remaining by the START or JumpStart Algorithm; respiration, perfusion and mental status, by using only simple gross intervention skills i.e. airway and bleeding control only.

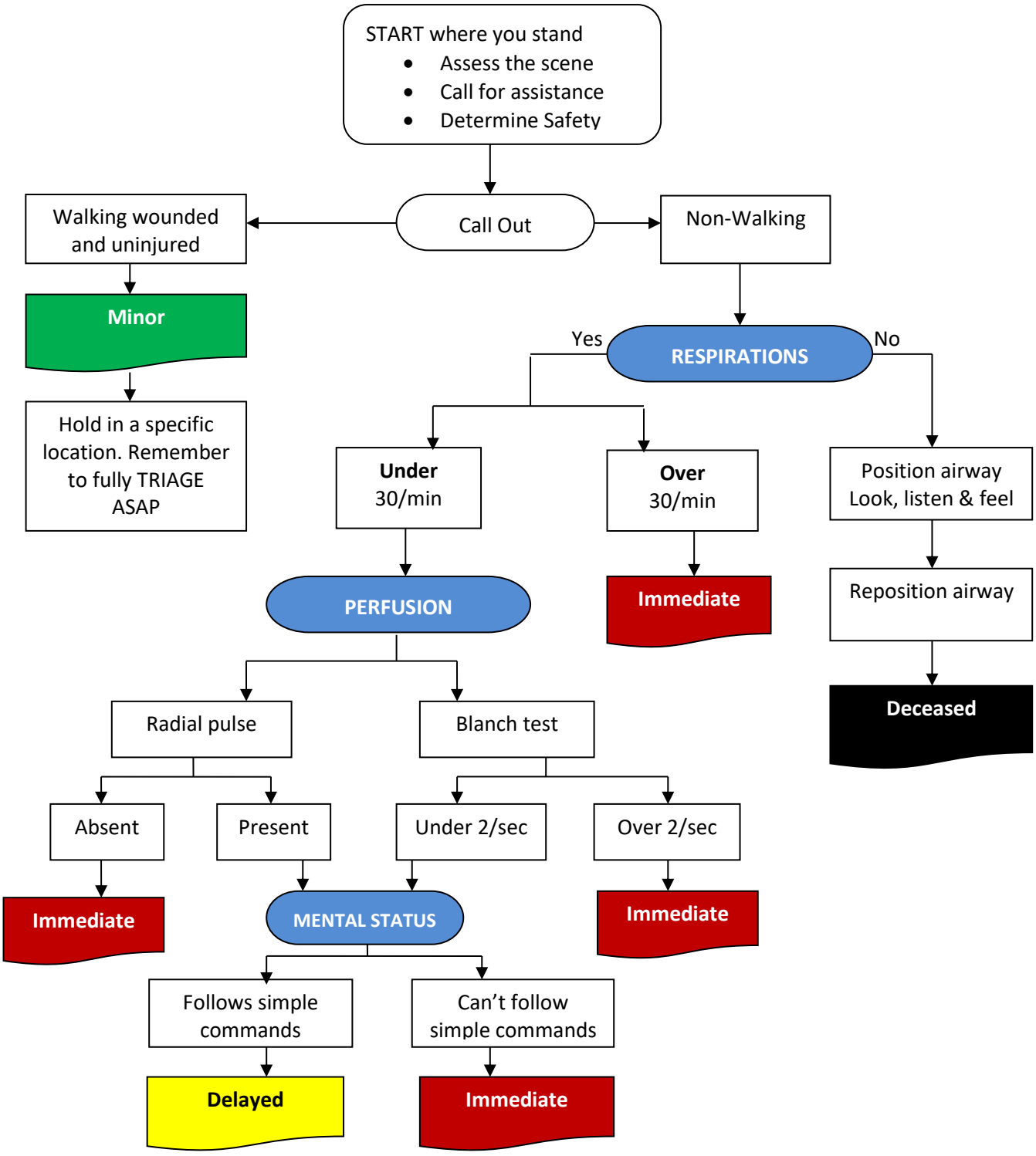
Step 3 - Appropriate category tagging of the victim and the victim's site with the Triage Tag

- The tear off strip will be removed and retained by the Transportation Supervisor.
- The right corner of the tag is for personal belongings, tag tracking, etc..
- The primary tag (main portion) stays with the patient and both the tag and patient are delivered to the hospital.

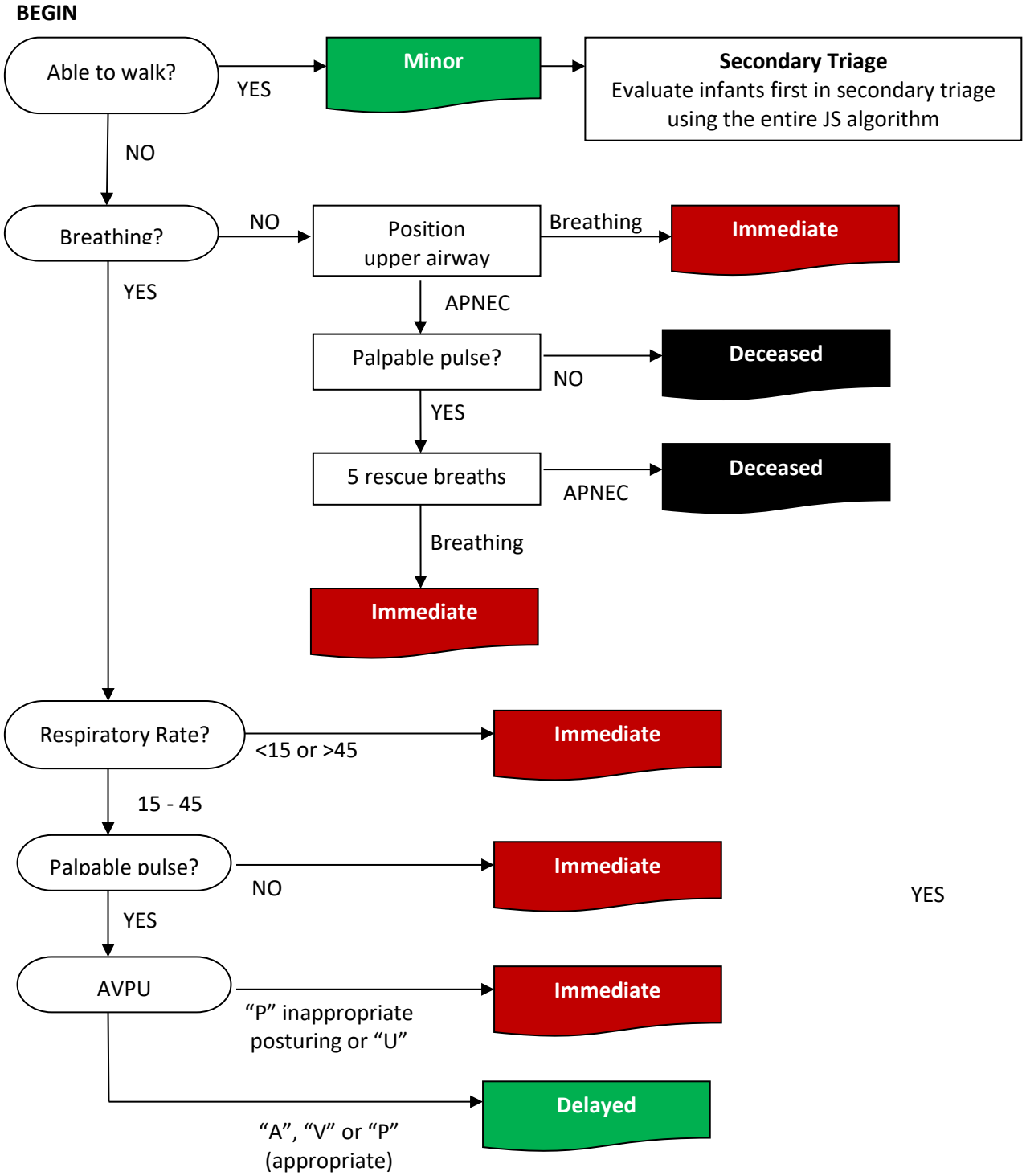
PATIENT TRIAGE CATEGORIES

BLACK: Category 0 – Non-salvageable/dead Last to be transported and by Coroner's vehicles. Do not move bodies unless they are blocking rescuers' access to other victims or there are extenuating circumstances (approaching fire, possible building collapse, etc.) which may destroy the body.
RED: Category I – Immediate, critical First to be transported, as soon as possible via ambulance. Help maintain airway, respiration greater than 30/minute, poor perfusion and/or abnormal mental status.
YELLOW: Category II – Delayed, serious Can wait a little longer for transport. Respirations < 30/minute, normal perfusion and mental status clear. Delayed does not mean no serious injury. Injuries may span a wide range and require frequent reassessment and further prioritization for transport while in the central treatment area.
GREEN: Category III – Walking wounded Walking wounded, minor injuries. First to be separated and later to be transported by non-ambulance transport. First aid.

START Triage– Simple Triage and Rapid Treatment



JumpSTART Pediatric MCI Triage



Appendix C: Fire/EMS Agency MCI Transportation Form

# Victims Reported by Triage Category				
I	II	III	IV	Totals

Date:_____

Incident

Location:_____

Emergency Units Responding			

Hospitals						
Can Handle						
# Sent						

Tag Number	Category	Patient Name	Primary Injuries	Emergency Unit Transporting	Time of Departure	Hospital

Notes:

Appendix D: Contact Information

SLV RETAC		
SLV RETAC 8900 Independence Way Alamosa CO 81101	970-975-0227	**Coordinator** Reyna Martinez Slvretac8@gmail.com
SLV RETAC 8900 Independence Way Alamosa CO 81101	719-587-6385	**Chairman** Julie Ramstetter julie.ramstetter@slvrmc.org
SLV RMD 8900 Independence Way Alamosa CO 81101	970-975-0227	**Medical Director** Dr. Daniel MacDougall **Coordinator** Reyna Martinez slv.rmd.colorado@gmail.com

EMS AGENCIES		
Agency	**Contact**	**Agency Director**
Alamosa Ambulance Service 106 Blanca Alamosa CO 81101	719 589 5807 Dispatch 719 580 0048 (C) 719 587 1210 (W)	Darrick Garcia darrick.garcia@slvrmc.org
Baca-Grande Ambulance Service PO Box 237 Crestone, CO 81131	719 589 5807 Dispatch 719 256 4171 (O) 719 588 8761 (C)	Joanna Dokson ems1admin@bacapoa.org
Center Ambulance Service 360 E. 8th (Hwy 112) PO Box 845 Center, CO 81125	719 589 5807 Dispatch 719 754 3166 (O) 719 754 3168 (F)	Rylan Good Rylangood98@gmail.com
Conejos County Ambulance Service 17705 US Highway 285 #B La Jara, CO 81140	719 589 5807 Dispatch 719 371 7280 (C)	Ernest Abeyta eabeyta@co.conejos.co.us
Costilla County Ambulance District PO Box 35 233 Main Street #2 San Luis, CO 81152	719 589 5807 Dispatch 719-672-4271 Base Sherri 719-580-2031 Dan 719-672-0355 Kathy 719-480-1417	Dan: quintana_d@msn.com Kathy: sheepish0034@yahoo.com Sherri: sherri.vigil@gmail.com
Del Norte Ambulance Service PO Box 370	719 589 5807 Dispatch 719 657 0616 Base	Carla Taylor

Del Norte, CO 81132	719 657 9082 (F)	dnca81132hr@gmail.com
Mineral County Ambulance Service PO Box 224 803 Rio Grande Avenue Creede, CO 81130	719 658 0184 (H) 719 658 2600 Dispatch	Don Dustin Dondustin1@aol.com
Monte Vista Ambulance Service POB 431 507 S. Broadway Avenue Monte Vista, CO 81144	719 589 5807 Dispatch 719 852 5970 (O) 719 852 2527 (F) 719 850 8469 (C)	Andrew Valdez mvambulance.ems2@gmail.com
North Saguache Ambulance Service 300 4th St. Saguache CO 81149	719 655 2525 Dispatch 719 496 6527 (C)	David Hammel Nscad2@centurytel.net
South Fork Ambulance Service PO Box 579 South Fork, CO 81154	719 589 5807 Dispatch 719 873 1030 (O) 719 873 0201 (F)	Tyler Off toff@southforkfirerescue.com

HOSPITALS		
Conejos County Hospital 19021 U.S. Hwy 285 LaJara, CO 81140	719 274 6004 (W)	**Administrator** Zachary Weiderspon zachary.weiderspoon@slvrmc.org
Rio Grande Hospital 310 County Road 14 Del Norte, CO 81132	719 657 4104 (W) 719 657 2510 (W) 719 657 2511 (F)	**CEO** Arlene Harms arleneh@riograndehospital.net
San Luis Valley Regional Health 106 Blanca Avenue Alamosa, CO 81101	719 589 2511 (W)	**CEO** Konnie Martin konnie.martin@slvrmc.org

SLV COMMUNICATIONS CENTER		
Alamosa Regional Communications Center (ARCC – CSP Dispatch) 3110 First Street Alamosa, CO 81101	(719) 587 6712 (W) (719) 589 5807 (24/7) 719 480 0085 (C)	**Manager:** Cameron Decker cameron.decker@state.co.us
Office of Information & Technology (OIT) Alamosa Radio Shop 1205 West Avenue	719 589 4726 (W) 719 588 5111 (C)	**Manager:** Ronald Bennet ronald.bennett@state.co.us

Alamosa, CO 81101		
Center Police Department Dispatch Center 294 S. Worth Street POB 400 Center, CO 81125	719 754 3141 (W) 719 754 3379 (F)	**Police Chief:** Aaron Fresquez
Rio Grande County Sheriff's Dispatch 640 Cherry Street Del Norte, CO 81132	719 657 4000 (W) 719 588 3718 (C) 719 657 2108 (F)	**Sheriff RG 1** Ann Robinson sheriff@riograndecounty.org
Saguache County Sheriff's Dispatch 530 5th Street POB 265 Saguache, CO 81149	719 655 2544 (Main) 719 655 2525 (Emerg) 719 480 1608 (C)	**Sheriff Saguache 1** Dan Warwick dwarwick@saguachecounty-co.gov
Code 3 Public Safety Specialists	575 737 8884 (W) 830 832 3010 (C)	**Private Business** Brian Williams brian@code3service.com www.code3service.com

Law Enforcement		
Alamosa County Sheriff's Office 1315 17th Street Alamosa, CO 81101	719 589 6608 (W) 719 298 0018 (C)	**Sheriff:** Robert Jackson rjackson@alamosacounty.org
Conejos County Sheriff's Office 14044 County Road G.5 POB 37 Antonito, CO	719 376 2196 (W) 719 588-3724 (C)	**Sheriff:** Garth Crowther garth.crowther@co.conejos.co.us
Costilla County Sheriff's Office 103 Gasper Street San Luis, CO 81152	719 672 0673 (W) 719 672 3302 (Dispatch) 719-992-1224 (C)	**Sheriff:** Danny Sachez danny.sanchez@costillacounty-co.gov costillacountyso@yahoo.com sheriff@costillacounty-co.gov
Mineral County Sheriff's Office 1201 N. Main Street Creede, CO 81130	719 658 2600 (W) 719 850 0514 (C)	**Sheriff:** Terry Wetherill sheriff@mincocolo.com
Rio Grande County Sheriff's Office 640 Cherry Street Del Norte, CO 81132	719 657 4000 (W) 719 850-0007 © 719 588 3718	**Sheriff:** Anne Robinson sheriff@riograndecounty.org

Saguache County Sheriff's Office 530 5th Street POB 265 Saguache, CO 81149	719 655 2525 (W) 719 480 1608 (C)	**Sheriff:** Dan Warwick dwarwick@saguachecounty-co.gov
Alamosa Police Department 425 East 4th Street Alamosa, CO 81101	719 587 2011 (W)	**Chief:**
Antonito Police Department 303 Main St Antonito, CO 81120	719 376 5421 (W)? 719 376 2355 (W)? 719 589 5807 Dispatch	**Chief:**
Blanca Marshal's Office 601 Main St, Blanca, CO 81123	719 379 3810 (W) 719 379 3461 (F) 719 589 5807 Dispatch	**Chief:** Ricky Rodriguez blancapd@gojade.org
Center Police Department 294 S. Worth Street POB 400 Center, CO 81125	719-245-3141 (W) 719 754 3456 (F)	**Chief:** Aaron Fresquez aaron@centerco.gov
Del Norte Police Department PO Box 369 525 Grande Avenue Del Norte, Colorado 81132	719 657 2600 (W) 719 657 3400 (F)	**Chief:** Frank Archuleta dnpolice@amigo.net
La Jara Police Department 402 Broadway Street La Jara CO 81140	719 588 2911 (C)	**Chief:** Jerry Lujan jlujan@lajarapolicedept.com
Manassa Police Department PO Box 130 401 Main Street Manassa, Colorado 81141	719 843 5207 (W) 719 843 0133 Dept. 719 843 5202 (F) 719 580 7350 (C) 719 298 7332 (PC)	**Chief:** Marga Ortega mortega@townofmanassa.org
Monte Vista Police Department 95W. 1st Avenue Monte Vista, CO 81144	719 852 6161 (W) 719 588 3719 (C) 719 852 6162 (F)	**Chief:** George Dingfelder gdingfelder@ci.monte-vista.co.us
Sanford Police Department 390 Greenleaf Street Sanford, CO 81151	719 274 4040 (W) 719 274 4025 (F)	**Chief:** James Spratt sanfordchief@gmail.com sanfordpd@centurytel.net
South Fork Police Department 100 Silver Thread Lane PO Box 369 South Fork, CO 81154	719 873 1040 (W) 719 589-1605 (C) 719 873 1042 (F)	**Chief:** Sean Burkey policechief@southfork.org
Colorado State Patrol 3110 First Street	719 589 2503 (W) 719 589 2949 (F)	**Major:** **Brett Williams**

Alamosa, CO 81101	719 480 2310 (C)	brett.williams@state.co.us

Fire Department		
CDPS Division of Fire Prevention & Control 1301 West Ave	Paul: 719 850 2387 Ty: 719-301-8286 Devin: 719 464 5345 Matt: (719) 480-0503	**Deputy Chief WFMS:** Paul Duarte Paul.duarte@state.co.us **District Chief Southeast:** Ty Webb ty.webb@state.co.us **District Chief SLV Region:** Devin Haynie Devin.haynie@state.co.us **Battalion Chief** Matt Nolting matt.nolting@state.co.us
Alamosa Airport Rescue & Fire Fighting 2500 State Avenue POB 178 Alamosa, CO 81101	719 589 1138 (W)	**Supervisor:** Will Hickman whickman@alamosacounty.org
Alamosa Fire Department 421 4th Street Alamosa, CO 81101	719 589 4106 (H) 1 800 334 9911 (W) 719 580 2201 (C)	**Fire Chief:** Bill Stone bstone@ci.alamosa.co.us
Antonito South Conejos Fire Department	719 298 0357 (C) 719 588 0311 (C)	**Fire Chief:** Paul Duran Paulduran134@yahoo.com
Baca Grande Fire Department 16670 Camino-Baca Grande Crestone, CO	719 256 4171 (W)	**Fire Chief:** Jim Vanderpool Bacafire1@gmail.com
Capulin Fire Department POB 359 19944 County Road 8 Capulin, CO 81124	719 274 5822 (W) 719 580 8222 (C)	**Fire Chief:** Lionel Valdez lionelv@gojade.org
Carmel Fire Department 23999 Colorado 371 La Jara CO 81140	719 580 3946 (C)	**Fire Chief:** Justin Rogers Jrogers90@live.com
Center Fire Protection District POB 400 400 S Worth Street Center, CO 81125	719 754 3333 (W) 719 754 3355 (W) 719 574 3166 (F) 719 580 3540 (C)	**Fire Chief:** Brown Russell rbrowniam@gmail.com

Conejos Fire Protection District Central (Manassa) POB 144 Manassa, CO 81141	719 843 5818 (H) 719 588 5019 (C)	**Fire Chief:** Richard Martin imrichardamartin@hotmail.com
Conejos Fire Protection District (Northwest) POB 359 La Jara, CO 81140	719 274 3206 (W) (719) 588-2135 (C)	**Fire Chief:** Robertt Marquez robertbobmarquez@gmail.com
Conejos Fire Protection District (Northeast) 19944 CR 8 La Jara, CO 81124	719 274 3511 (W) 719 588 1832 (C)	**Fire Chief:** Mike McCarroll Mikemac76@hotmail.com
Costilla County Fire Protection District 300 Gaspar San Luis, CO	719 379 3461 (W) 719 588 3429 (C) 719 589 5807 Dispatch	**Fire Chief:** Theldon Smith theldonsmith15@hotmail.com
Northern Saguache Fire Protection District-Crestone Alder Street Crestone, CO	719 256 4768 (W) 719 256 4765 (W) 719 588 1067 (C) 719 221 9948 (C)	**Fire Chief:** Wes Moores mooreswesley@gmail.com
Del Norte Fire Protection District 880 Grand Avenue Del Norte, CO 81132	719 657 2695 (W) 719 657 3622 (W) 719 580 1526 (C)	**Fire Chief:** Roger Banderas wildfire@hotmail.com chief@delnortefire.com
Fox Creek-South Conejos Fire Protection District 38791 State HWY 17 Antonito CO 81120	719 376 5691 (W)	**Fire Chief:** Louis Mondragon https://southconejosfpd.colorado.gov/
Kundalini Fire Management 945 State Trail Crestone, CO 81131	719 588 1888 (C)	**Fire Chief:** Peter May Earthdance_pdm@yahoo.com
La Jara Fire Department POB 359 La Jara, CO 81140	719 588 0972 (C) 719 588 4192 (C) 719 580 4192 (C)	**Fire Chief:** Austin Valdez Tazn102@yahoo.com avaldezncs@gmail.com
Mineral County/Creede Fire Department PO Box 298 Creede, CO 81130	719 658 2329 (W) 719 849 3903 (C)	**Fire Chief:** Robert Hosselkus creedefire@gmail.com
Moffat-North Saguache County Fire Protection District 430 Reynolds Avenue	719 655 2060 (W) 719 221 9948 (C)	**Fire Chief:** Wes Moores mooreswesley@gmail.com

Moffat, CO 81143		
Mosca-Hooper Fire Department 5235 State Highway 17. Mosca, CO 81146	719 852 4775 (W) 719 387 2339 (W) 719 588 7489 (C) 719 378 2608 (H)	**Fire Chief:** Blain Witherspoon mhvfd@gojade.org
Romeo Fire Department PO Box 455 Romeo, CO 81148	719 580 5024 (C) 719 588 2165 (C) 719 580 9142 (C) 719 843 5721 (H)	**Fire Chief:** Steve Sorenson stvsorensen@gmail.com
Saguache Northern Fire Protection District 330 Denver Ave. Saguache, CO 81149	719 655 2826 (W) 719 221 9948 (C)	**Fire Chief:** Wes Moores mooreswesley@gmail.com
Sanford Fire Department 316 Main Street Sanford CO 81151	719 274 4019 (W) 719 274 5027 (H) 719 588 1832 (C)	**Fire Chief:** Mike McCarroll mikemac76@hotmail.com
South Fork Fire Rescue 0028 Mall Street POB 579 South Fork, CO 81154	719 873 1030 (W) 970 218 6671 (C)	**Fire Chief:** Tyler Off toff@southforkfirerescue.com
Villa Grove-Northern Saguache Fire Protection District 34036 US Highway 285 Villa Grove, CO 81149	719 655 2060 (W) 719 655 2422 (W) 719 221 9948 (C)	**Fire Chief:** Wes Moores mooreswesley@gmail.com

Emergency Managers		
24 Hour Emergency Line (303)-279-8855	**24 Hour Emergency Line (303)-279-8855**	**24 Hour Emergency Line (303)-279-8855**
Colorado Division of Homeland Security and Emergency Management 1301 West Avenue Alamosa, CO 81101	719 480 9024 (C) 719 588 5600 (H) 719 589 5807 (ARCC) 719 658 2600 Mineral	David Osborn david.osborn@state.co.us Web Address: www.coemergency.com
Alamosa County Emergency Management Alamosa Airport State Avenue Alamosa, CO 81101	719 480 4692 (WC) 719 589 1133 (W) 719 588 8588 (C)	Eric Treinen etreinen@alamosacounty.org
Conejos County Emergency Management 17705 US Hwy 285 Suite #B La Jara, CO 81140	719 580-4133 (C) 719 588 5001 (C)	Rodney King rodney@co.conejos.co.us

Costilla County Emergency Management 352 Main Street San Luis, CO 81152	Lucas: 719 672 3372 (W) 719 298 8518 (C) 719 580 5363 (C) Chris: 719 672 3372 (W) 719 298 1797 (C)	Lucas Casias lucas.casias@costillacounty-co.gov Christopher Rodriguez chris.rodriguez@costillacounty-co.gov
Mineral County Emergency Management 1201 N. Main Street Creede, CO 81130	719 658 2600 (W) 719 849 3874 (C)	Clint Leggett mincoemc@gmail.com mineralcosar@gmail.com
Rio Grande County Emergency Management 925 6th Street Room #207 Del Norte, CO 81132	719 657 2744 (W) 719 480 5273 (C)	Brian Burrell rgcem@riograndecounty.org
Saguache County Emergency Management PO Box 100 Saguache, CO 81149	Bobby 719 652 2732 (C) 719 588 2858 (H) David 719 652 2732 (C) 719 588 2858 (H)	Bobby Woelz rwoelz@saguachecounty-co.gov David Frees DFrees@SaguacheCounty-CO.gov

FLIGHT		
Eagle Air Med 212 West Freedom Way Blanding, UT 84511	1800-742-8787	media@gmr.net
Reach	1800-338-4045	
Airlift Denver	303-360-3400 1888-796-6378	
Flight for Life	720-321-3900 1800-332-3123	
Care Flight	Durango: 1800-332-4923 Santa Fe: 1800-800-0900	
Classic Air	1800-444-9223	
Care Connect	1877-441-6655	
Life Guard	505-272-3115	
Medtran	719-316-1400	
Air Care	Farmington:	

	1-800-452-9990 Denver: 1-877-243-8247	
Bariatric FLIGHT		
CSI Aviation Albuquerque	505-761-9000	
Native Air Arizona	1-800-806-7106	
Med Flight Albuquerque	505-842-4433	
Intermountain Life Flight	1-801-321-1234	
Life Line Pueblo	720-848-8300	
Air Life	877-243-8247	

ELECTRICAL		
Xcel Energy 400 Washington Ave, Alamosa CO 81101	1800-895-4999 Jason Gonzales: 719-480-9381	Jason Gonzales: Jason.gonzales@excelenergy.com

Appendix E: Radio Frequency List

1. County MAC channels should be used initially for incident communications.

2. If overhead is responding outside of the SLV Region, the Incident Commander should consider using SLV Statewide MAC channels as follows:

   a. MAC 13 SW: HAZ MAT/Coroners
   b. MAC 14 SW: FIRE Agencies
   c. MAC 15 SW: LAW Enforcement
   d. MAC 16 SW: EMS Agencies/MCI

3. County MAC channels should be used initially for incident communications.
   a. If you are unable to reach the DHSEM Regional Field Manager at 719 480 9024 you may ask the Alamosa Regional Communications Center (ARCC) CSP Dispatch to contact the RFM and call the state emergency line @ 303 279 8855.

4. SLV County Emergency Managers' Radio Call Signs

Name	Jurisdiction	Radio Call Sign	
Osborn, David R.	CDPS DHSEM	OEM-18	SLV DHSEM
Treinen, Eric	Alamosa County OEM	ALA EM 1	Alamosa MAC
King, Rodney	Conejos County OEM	CON EM 1	Conejos MAC
Rodriguez, Christopher	Costilla County Deputy OEM	COS EM 2	Costilla MAC
Casias, Lucas	Costilla County OEM	COS EM 1	Costilla MAC
Leggett, Clint	Mineral County OEM	MIN EM 1	Mineral MAC
Woelz, Bobby	Saguache County OEM	SAG EM 1	Saguache MAC
Frees, David	Saguache County Deputy OEM	SAG EM 2	Saguache MAC
Burrell, Brian	Rio Grande County OEM	RGEM 1	Rio Grande MAC
Graham, Phil	Hinsdale County OEM	Hinsdale EM 1	Hinsdale MAC

Appendix F: ICS FORMS (202, 214, 205)

ICS Form 202 – Incident Objectives

INCIDENT OBJECTIVES	1. INCIDENT NAME	2. DATE	3. TIME
4. OPERATIONAL PERIOD (DATE/TIME)			
5. GENERAL CONTROL OBJECTIVES FOR THE INCIDENT (INCLUDE ALTERNATIVES)			
6. WEATHER FORECAST FOR OPERATIONAL PERIOD			
7. GENERAL SAFETY MESSAGE			

8. Attachments (☑ if attached)

☐ Organization List (ICS 203)	☐ Medical Plan (ICS 206)	☐ Weather Forecast
☐ Assignment List (ICS 204)	☐ Incident Map	☐
☐ Communications Plan (ICS 205)	☐ Traffic Plan	☐

9. PREPARED BY (PLANNING SECTION CHIEF)	10. APPROVED BY (INCIDENT COMMANDER)

ICS Form 205 – Communications Plan

INCIDENT RADIO COMMUNICATIONS PLAN	1. Incident Name	2. Date/Time Prepared	3. Operational Period Date/Time

4. Basic Radio Channel Utilization					
System/Cache	Channel	Function	Frequency/Tone	Assignment	Remarks

5. Prepared by (Communications Unit)

ICS Form 214 - Activity Log

1. Incident Name:	**2. Operational Period:**	Date From: Date Time From: HHMM	Date To: Date Time To: HHMM
3. Name:	**4. ICS Position:**		**5. Home Agency** (and Unit)**:**

6. Resources Assigned:

Name	ICS Position	Home Agency (and Unit)

7. Activity Log:

Date/Time	Notable Activities

1. Incident Name:	2. Operational Period:	Date From: Date	Date To: Date
		Time From: HHMM	Time To: HHMM

8. Prepared by: Name:	Position/Title:	Signature:
ICS 214	Date/Time: Date	

Appendix G: Destination Protocol Statement

POLICY STATEMENT PERTAINING TO GROUND TRANSPORT OF THE INJURED PATIENT IN THE SAN LUIS VALLEY

The San Luis Valley is a greater than 7,000 square mile area that is served by three hospitals and numerous separate EMS services. The EMS services are under a RETAC but have separate governances and the three hospital emergency rooms all function independently of each other. This presents some logistical issues as pertains to getting the injured patient to definitive care in the safest and quickest manner.

The ER provider at the closest hospital to the site of the injury, in conjunction with the EMS providers on scene, are the ones best able to determine (based on mechanism, physiology and resources) the best way to transfer the patient and to what facility. The mutual understanding is that care of the trauma patient is a fluid process, and no two trauma patients can be managed the same.

Outcome data indicates that primary hemorrhage control and time from definitive care are important determinants of outcome. Any emergent life-threatening conditions will be treated per the level of EMS responding. The EMS will call the medical control at the facility established within the agency protocols to determine destinations.

POLICY STATEMENT PERTAINING TO FLIGHT TRANSPORT OF THE INJURED PATIENT IN THE SAN LUIS VALLEY.

The SLV RETAC destination protocols for Air Transport take into consideration the advanced level of care given to patients by flight crews. The San Luis Valley currently has 2- Level 4 Trauma facilities and 1- Level 3 Trauma facility. It is left up to the discretion of the flight crew and the medical direction of the nearest trauma facility as to which Trauma Center they are flown to. It is also recognized that flight crews have many other factors to consider in triage decisions including wind, weather, and number of patients, patient presentation, and agency requests. The SLV RETAC will monitor the destination of patients for their appropriateness.

This statement was adopted by the SLV Regional Trauma Committee on 8/26/2020 and approved by the SLV RETAC Committee on 9/17//2020

Appendix H: Resource Mobilization

Protocols must be established in advance of Multi-Casualty Incidents with communications centers for the activation and mobilization of additional patient care and transport resources. The on-scene challenges faced by EMS personnel at these events require the mobilization of resources be preplanned.

In addition, it is an essential element of MCI medical response preparedness that Mutual Aid Agreements exist between neighboring EMS agencies.

MCI-I (6-15 patients) (All units report to staging)

1. Full first alarm fire response. Initiate IC.

2. Request a total of 5 ambulances.

3. Request 1 helicopter to scene (consider a bus).

4. Notify: Appropriate emergency department via radio and/or telephone; landline or cell

MCI-II (16-51 patients) (All units report to staging)

1. Full second alarm fire response (ask incident commander).

2. Request an additional 5 ambulances (total of 10)

3. Activate available search and rescue teams

4. Request additional helicopter to scene (total of 2)

5. Request additional bus (total of 2)

MCI-III (51 or more patients) (All units report to staging)

1. Full third alarm fire response (ask incident commander)

2. Any SLV search and rescue teams

3. Request additional 10 ambulances (total of 20)

4. Request additional helicopter to scene or appropriate ED (total of 3 - optional)

5. Request additional bus (total of 3 - optional

Appendix I: Acronyms

ACSO:	Alamosa County Sheriff's Office
AFN:	Access & Functional Needs
ARCC:	Alamosa Regional Communications Center
BLM:	Bureau of Land Management
BOCC:	Board of County Commissioners
CDOC:	Colorado Department of Corrections
CDPHE:	Colorado Department of Public Health & Environment
CDOT:	Colorado Department of Transportation
CDPS:	Colorado Department of Public Safety
CIAC:	Colorado Information Analysis Center
CISM:	Critical Incident Stress Management
CRN:	Crisis Response Network (Behavioral Health)
CSP:	Colorado State Patrol
DA:	District Attorney
DFPC:	Division of Fire Prevention & Control
DHSEM:	Colorado Division of Homeland Security & Emergency Management
DO:	Duty Officer
DOD:	Department of Defense
DOLA:	Department of Local Affairs
DSS:	Department of Social Services
DTRS:	Digital Trunked Radio System
EFF:	Emergency Fire Fund
EM:	Emergency Manager
EMS:	Emergency Medical Services
EOC:	Emergency Operations Center
EOP:	Emergency Operations Plan
EPR:	Emergency Preparedness & Response
ESF:	Emergency Support Function
FMO:	Fire Management Officer
FOUO:	For Official Use Only
HCC:	Health Care Coalition
IC:	Incident Command
ICP:	Incident Command Post
ICS	Incident Command System
IMT:	Incident Management Team
IROC:	Interagency Resource Ordering Capability
MAC:	Mutual Aid Channel
MACG:	Mutual Aid Coordination Group
MARS:	Mitigation & Recovery
MCI:	Mass Casualty Incident
MCSO:	Mineral County Sheriff's Office
MMA:	Multi Mission Aircraft
NIMS:	National Incident Management System
OEM:	Office Emergency Management

OIT:	Office of Information & Technology
PIDC:	Pueblo Interagency Dispatch Center
PIO:	Public Information Officer
POB:	Post Office Box
POC:	Point of Contact
POD:	Point of Dispensing
REMAP:	Regional Emergency Management Activation Protocol
RETAC:	Regional Emergency Trauma Advisory Council
RFM:	Regional Field Manager
RGC:	Rio Grande County
RGH:	Rio Grande Hospital
RGSO:	Rio Grande Sheriff's Office
RMD:	Regional Medical Direction
ROSS:	Resource Ordering & Status System
RTP:	Regional Transfer Point
RWEACT:	Rio Grande Watershed Emergency Action Coordination Team
SAR:	Search & Rescue
SCSO:	Saguache County Sheriff's Office
SitRep:	Situation Report
SLV:	San Luis Valley
SNS:	Strategic National Stockpile
UHF:	Ultra High Frequency
USFS:	United States Forest Service
VA:	Victims Advocate
VHF:	Very High Frequency radio
VOAD:	Volunteer Organizations Active in Disaster/s
VWHS:	Valley Wide Health System Clinics
WebEOC:	Web-based communication, tracking and Incident reporting system.
WERF:	Wildfire Emergency Response Fund

Appendix J: Signature Page

This Mass Casualty Incident Plan has been reviewed and adopted by the San Luis Valley Regional Emergency Medical and Trauma Advisory Council.

Adopted: (Date)

Chairman: _____ Vice Chair:_____